



176 Metcalfe St. E., unit 2, Strathroy, ON N7G 3H8  
519-245-5945 / info@premierheating.ca

To our Valued Customers,

In our continued effort to minimize the spread of COVID-19 and protect the health of our team and customers, Premier Heating & Cooling is limiting our services to that of essential needs. We will remain open for the time being for emergency calls, installs and still remain on construction sites to keep up with timelines. All other non-essential service will be postponed until further notice. In order to limit the amount of traffic at our location, we encourage contact by phone and email. We will continue to be available during regular business hours as well as available for after hour emergencies.

At Premier we are taking all precautions and following recommended guidelines:

- Our office will be screening calls with simple questions to protect our team from any exposure. We ask that you make us aware of any symptoms or if you have travelled outside of the country recently.
- When in your home our team will practice social distancing with no contact (ie. Handshakes) and staying 2 metres away when possible as well as regular hand washing and use of gloves and masks when possible.

We will continue to monitor this rapidly changing situation. The health and safety of our customers and team members is our top priority.

If you have any questions or concerns, please feel free to contact us at 519-245-5945.

Sincerely,  
Premier Heating & Cooling